


COMMUNICATION SKILLS, NURSING

Total points 64/100 

Description

Email address *

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0 of 0 points

NAME *

KIPKURUI JOSPHAT

SECRET CODE *

NANA

SCHOOL *

- VOI
- MOMBASA
- KISUMU



Other: KAKAMEGA CAMPUS

GENDER *

M

F

MCQ.

48 of 60 points

✓ communication with ones self, including self talk, acts of imagination, visualization 4/4
even recall and memories *

intrapersonal communication ✓

interpersonal mode

Mass communication

✓ 3.Receiver * 4/4

a person who encodes the information

a person who decodes the information

a person who gets the message or the place where the message must reach ✓



✓ the communication pattern that have not been given by Harold J leavit, * 4/4

- circle
- chain
- wheel
- Oval



✓ which one is not a good quality of a public speaker? * 4/4

- creative
- vocally audible
- courageous
- disloyal



✓ Which one is not a core component to our world view, * 4/4

- Ontology
- Anxiology
- Aetiology
- cosmology



cosmology

Prexialogy

✗ which one is false about interview objectives, *

0/4

Verifying the information

✗

improve confidence

obtain additional inductive information

gives the Candidate necessary facts and information

Correct answer

obtain additional inductive information

✓ which of the types of communication is expressed more with physiological expressions. *

4/4

Verbal communication

Non verbal communication

✓

written communication

Interview

public speaking



✓ DEFINE

4/4

1) COMMUNICATION *

- A process of relenting meaningful information
- an interaction between two or more people that involves the exchange of information between a sender and a receiver ✓
- refferes to all of the people in the interaction or speech setting
- the feedback obtained from the group of people
- Other:

✓ which one of the following is not a barrier of effective communication *

4/4

- cultural
- language
- semantic
- psychological
- non of the above ✓
- Other:



✓ 2.COMMUNICATOR. *

4/4

- A process of relenting meaningful information
- refferes to all of the people in the interaction or speech setting ✓
- the feedback obtained from the group of people
- an interaction between two or more people that involves the exchange of information between a sender and a recei8
- Other:

✗ characteristics of effective communication, *

0/4

- correctness of the message
- completeness of the message
- clarity of the message ✗
- distortion of the message
- misalignment of the message

Correct answer

- distortion of the message



✓ a sample of written information, which requires electrical garget to be passed * 4/4

- memo
- proposal
- Email
- letters
- operating policies
- training manual



✗ Benefits of public speaking, *

0/4

- improve confident
- better research skills
- stronger inductive skills
- ability to advocate for causes



Correct answer

- stronger inductive skills



✓ a type of informal business communication, developing within an organization like a gossip * 4/4

- vertical communication
- horizontal communication
- diagonal communication
- grapevine communication
- frontal communication



✓ purposes of listening? * 4/4

- to gain a full and accurate understanding into the speakers point of views and ideas
- to critically assess what is being said
- to focus on the messages being communicated avoiding, distraction and preconceptions
- to show interest concern and concentration
- all of the above
- none of the above



SHORT ANSWERS QUESTIONS (all the questions, start with a capital letter,
if there are more than one question required, after each of the question, use comma,

16 of
40

then space once before another answer which should be started by a capital letter too)

points

✓ which if these must be avoided for effective communication? *

4/4

- Sharing of activities
- listening
- ambiguity
- politeness

✓

✓ the response to a sender message is called? *

4/4

- response
- feedback
- information
- news

✓

✓ state four function of summarizing? *

4/4

- brings order to a conversation
- stimulates further exploration
- reduce the weight of the matter

✓



- gives a rest
- shows interest

✘ _____is a process of transmitting message to a large masses. *

.../4

MASS COMMUNICATION

✘

Correct answer

Mass communication

✘ state two basic questions that can be used to ask questions? *

.../4

OPEN ENDED

✘

Correct answers

Open ended questions

Rigid questions

✔ Which among the five are aspect of non verbal behaviours *

4/4

- the way the person's speaks
- appearence
- intonations
- guestures
- facial expressions

✔



the following are conducive environmental factors to communication, which one is not *

- non threatening
- interruption free
- appropriately
- with biasness

✗ _____ is where there is no facilities/expectations of a reply or feedback * .../4

ONE WAY COMMUNICATION

✗

Correct answer

One way communication

✗ vertical communication can be classified into two categories, state them? * .../4

UPWARD COMMUNICATION

✗

Correct answers

Upward

Downward



✘ list three factors that contribute to communication failure in health care * 0/4

- Time pressure
- poor environmental condition ✔
- Halo effect ✔
- presence of other people ✘

Correct answer

- Time pressure
- poor environmental condition
- Halo effect

✘ _____ communication includes tonal voice body language and facial expressions * 0/4

- Non verbal communication
- verbal communication ✘
- letter
- notice

Correct answer

- Non verbal communication



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