ORGANIZATION OF HEALTH CARE SERVICES

1. **HEALTH SYSTEM MANAGEMENT I HSC 2107.**
2. **MODULE COMPETENCE.**

**The aim of this module is to develop learner competencies in strengthening health care system at their level within the health sector.**

**MODULE LEARNING OUTCOMES.**

**1.Be able to explain the organization and coordination of healthcare services.**

**2.Define concepts of a health system.**

**3.Desribe the components of a health system.**

**4.Explain the importance of systems thinking for health systems strengthening.**

**5.Discuss the characteristics of a functioning health system.**

**ORGANIZATION OF HEALTH CARE SERVICES.**

* **Organization structure**
* **Purpose**
* **Types**
* **Functions**
* **Organizational structure of the healthcare system**
* **Structures**
* **Health services delivery**
* **Levels of service at each level**
* **Actors**
* **Cadres**
* **Referral system in Kenya.**

**A system is a group of interacting, interrelated, or interdepended elements forming a complex whole.**

**A health system consists of all organizations, institutions, people and actions whose primary intent is to promote, restore or maintain health.**

**A health care system is a means of organized social response to the health conditions of the population.**

**Health systems strengthening(HSS) is defined as building capacity in critical components of health systems to achieve more equitable and sustained improvements across health services and health outcomes.**

**PRINCIPLESS OF A HEALTH SYSTEM.**

* **People-centred---Equity and fairness.**
* **Result-oriented---Quality management system for continual quality improvement.**
* **Evidence based-----Technocrats, academicians, politicians, community/local context and change.**
* **Community-driven----Leadership, governance, accountability, transparency and sustainability.**
* **Context-specific----As per population desire.**
* **Ethically sound-----Human rights and dignity, safety for the client, community and environment,**
* **Systems thinking----Holistic view of the health system.**

**HEALTH SYSTEMS>ORGANIZATIONAL LEVELS:**

**National referral -LEVEL6**

**County referral- LEVEL5**

**Sub county - LEVEL4**

**Health centre-LEVEL 3**

**Dispensary-LEVEL 2**

**Community- LEVEL1**

**In Kenya the levels of service delivery are as named above and every Level has cadres of health care workers. You can study on your own and find out the cadres.**

**COMPONENTS OF A HEALTH SYSTEM:**

**It comprises of the following.**

**>Service delivery**

**>Health workforce**

**>Health information**

**>Medical products and technologies.**

**>Health financing system.**

**>Leadership and governance.**

**NOTE.**

**Enrich your notes by explaining further for each component. Discuss in class with your relevant lecturers or contact me.**

**CHARACTERISTICS OF A FUNCTIONAL HEALTH SYSTEM:**

**1.Access to services.**

**2.Quality of care and service delivery.**

**3.Safety**

**4.Coverage.**

**5. Equity.**

**6.Efficiency.**

**7.Effectiveness of health care delivery.**

**8.Ethics and rights-based approach in delivery of services.**

**9. Sustainability of services.**

**NOTE.**

**Discuss challenges and issues related to: IN GROUPS OR WITH YOUR SUBJECT LECTURER.**

* **Leadership and governance**
* **Service delivery**
* **Health work force.**
* **Health information**
* **Medical products, vaccines and technologies.**
* **Health financing.**

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