

1. Managing Health Service Delivery - Dr. Muriithi

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Objectives

1. Identify problems facing a health care delivery system
2. To describe the key health system building blocks / functions of a health system
3. Prepare students to generate and use info for timely, evidence based decisions for effective and efficient management of a health care organization

This guy shouldn't be allowed to teach in the afternoon

Sorry Aditi - in advance

Note - he showed up at 2:53

Cue the lecture on what a system wrt to the digestive system

Preamble

- A 2 year old child with a high fever and convulsions. Her mother travels 30km to reach the nearest hospital only to be told the stock of the medicine needed to treat her infection has been depleted
- *"And then he continues to basically repeat the same outlining every word and the problems over 10 minutes, not really saying anything new"*
- A factory worker needs an operation. The family spends its entire savings on the surgery, which saves his life, but they become homeless because they can no longer pay the rent on their lodgings.

The Lesson

- Stories of loss and lost opportunities like these unfold every day, especially in poor countries. The reasons are complex, but all stem from a single unmet need: a well-functioning health system
- Just as a poorly organized and resourced health system often fails the people who depend on it, a good one improves the quality of life for the people it serves.

Health Care System

- The term health care system refers to a country's system of delivering services for the prevention and treatment of disease and for the promotion of physical and mental well being
- It is the sum total of all the organizations, institutions and resources whose primary purpose is to improve health
- *A health system needs staff, funds, information, supplies, transport, communications and overall guidance and direction. In addition, it needs to provide services that are responsive and financially fair, while treating people decently.*