

... over the past four decades

... two reasons why it is necessary to have a policy that states that norms and standards for service delivery in Kenya

... industrial demonstration in the United States of America in 1980's "Can't Take No More"

① Consistency

② Desired

... size

... service delivery & quality

... standards for service

ontrol that can be undertaken at each point

tion III: LONG ANSWER QUESTIONS. (Answer BOTH questions in this section)

26/7/2009
7

Mem

Describe the key elements of a logical framework tool, explaining how it can be used to evaluate interventions to reduce maternal mortality

- Input - activities - outputs - purpose - goal

ulate interventions to reduce maternal mortality

3/7/2009
8

... for screening populations. List any five requirements for a test



Describe the health systems building blocks in a country. Explain the significance of these building blocks in health care delivery in reference to Kenya's health policy goal.

HSME ~~Q~~ Discuss how the key health systems building blocks can influence health care delivery to Kenya's population. (6)

- Health financing
- Leadership | Gov
- HIS
- Essential medicines/Pharmacy.
- Supply management
- Health as delivery

a) Differentiate between "Experi..."

3. Briefly outline any five high impact nutrition interventions in Kenya. HINI 10 =

4. (a) Briefly describe the logical framework approach in evaluation (2 marks)

(b) List and define the factors which are under management control (3 marks)

Setting standards, Measuring actual performance, Taking corrective Actions.

14. Using the example of one essential drug found in a health centre, discuss five factors that have to be taken into account when determining the drug types and quantities required. → Request indicator level / Reorder level.

- pop which the reserves
- dx patterns
- Seasonal variation in dx pattern
- monthly rate of drug consumption
- Knowledge of qty of each dosage form that is regularly consumed
- Delivery time / Lead time
↳ time taken and receiving an order

Page 2 of 2

→ when a fresh order should

→ Quantity of drug that comes as a signal for reordering

→ case - 5mm

- suc

→ ge-de →

→ price (cost)

1. Describe the key elements of a logical framework tool, explaining how it can be used to evaluate interventions to reduce maternal mortality.

1. Goal/Obj.

2. Purpose

3. Expected Results / Output

4. Aps

5. Input

2. (a) Screening tests are often used for screening populations. List any five requirements for a test.

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MSM 2.

PHC intervention, Preventive med, Curative med,

Define "evaluation" in healthcare. List three factors that need to be evaluated in

Health service delivery

Equity

Effectiveness

Equity, Efficiency, Effectiveness

Efficiency

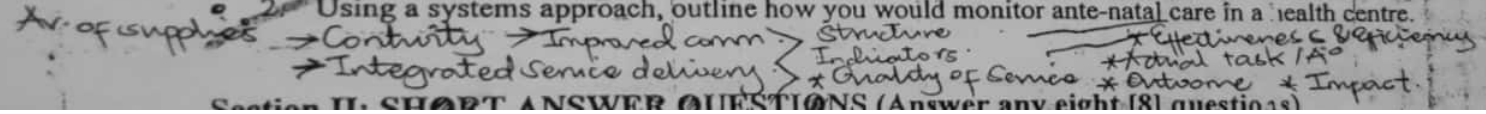
Quality, Safety

Effectiveness

Section II: SHORT ANSWER QUESTIONS (Answer any eight [8] questions)

Ⓢ Hypertensive dx (Eclampsia) → MgSO₄.

2. Using a systems approach, outline how you would monitor ante-natal care in a health centre.



Section II: SHORT ANSWER QUESTIONS (Answer any eight [8] questions)

HCM

1

Briefly highlight five advantages of monitoring and evaluation in a health care organization:-

- Provides information

- Efficiency, Performance

- Promotes transparency

- Improve performance and delivery of services

- Detects problems existing in some activity and

Pinpoints areas

2.

Classify the diarrhoeal diseases by stool characteristics with at least one

LAO

1. Using your health centre experience, demonstrate community participation in health care service delivery. (Please indicate the name of the health centre you have referred to)

2. Describe the type of information required to determine the staffing needs of a health

Reg. No.:

SECTION III: LONG ANSWER QUESTION (40 MINUTES (20 marks each)

Answer any 2 questions.

1. Health financing is considered as a very important element in implementing Kenya Health Policy Goal.
 - (a) Explain with examples how health financing can influence universal health care.
 - (b) Describe two mechanisms or initiatives that can improve access to health care for poor households in Kenya.

HSM.

CDC

relationship to development of

HEALTH SERVICES ADMINISTRATION & MANAGEMENT

- Management is a universal, creative and social process. It is an art and Science. Discuss this statement using appropriate examples.
- Over the years, the government of Kenya has revised the certificate and diploma level nurse training to produce all round community nurses at the two levels
 - a) Which are the two nursing cadres?
 - b) How does the healthcare system benefit from the production of these types of nurses?

- Describe the different methods of evaluation
- List 5 tools for monitoring maternal health services in a health centre
- Define “evaluation” in healthcare. List three factors that need to be evaluated in Health service delivery:
- Explain the applicability of the concept of allocative efficiency in delivery of health care in Kenya
- List 5 activities in the Growth Monitoring programme in health care
- Highlight five advantages of monitoring and evaluation in a health care organization

Edit title

- Distinguish between leadership and management
- Describe the behaviour of poorly motivated health workers
- Discuss the challenges of managing health care organizations
- Discuss the strategies that you can use to improve the conditions prevailing in a typical health care organization
- Discuss the importance of leadership to your health care organization
- Discuss the causes of failures among contemporary leaders in health care organizations

A group of medical students have volunteered to participate in a free one-day medical camp to be held at a local community centre in a rural area. Outline how you would organize the students to offer effective services:

- *The students should be divided as follows depending on the services that are provided during the medical camp and the size of the group of students;*
 - a) *Should elect an efficient and reliable leader to coordinate the team*
 - b) *A master of ceremonies to communicate to the people preferably one who knows the local language to ease in communication*
 - c) *A group of ushers to direct the community members to various stations available and for any guidance information*
 - d) *A group of consultants who will see the patients and treat/advise them appropriately*
 - e) *Pharmacy attendants who will dispense out available drugs to the prescriptions handed out by the consultants*
 - f) *A group of people to form the triage team where general measurements are carried out i.e. blood pressure, weight, height etc.*
 - g) *Have multiple smaller groups to talk to various age groups about current health issues and dispense information useful for the age group:*
 - *Children*
 - *Young adults (male)*
 - *Young adults (female)*
 - *Women (reproductive age)*
 - *Women (elderly)*
 - *Men*

Edit title

- List 5 key issues within the County Health System that needs to be addressed to meet Kenya Constitution 2010 requirement on citizens' rights to achieve highest attainable standard of health, and health care services
- State five purposes of a supervisory visit to a health centre by the district health management team (DHMT).
- As a District Medical Officer of Health, describe three activities that you would undertake during a routine support supervisory visit to a health centre and indicate their importance.

- Describe the type of information required to determine the staffing needs of a health Centre?
 - a) Staff records
 - b) Rate of turnover
 - c) Customer satisfaction
 - d) Time taken for service to be delivered
 - e) Interview guides to current staff

- Describe briefly the types and sources of health information?
 - a) Sources – routine reports from health facilities or service delivery points, research/survey reports, observations, notifications, birth and death registers, rumors
 - b) Types – Health improvement, Preventive medicine, medical treatment information, family health
- Describe briefly the application of health information in primary health care?
 - c) **Information on Health trends**- cause of morbidity and mortality, outpatient and inpatient statistics, immunization coverage, maternal and child health, child nutrition, environmental health and sanitation, health education, other primary health care programs
 - d) **Information on support systems** – health care financing and expenditure, development projects, including building construction and maintenance, transport and communication, equipment and supplies, human resource development

- Health financing is considered as a very important factor in implementing Kenya Health Policy goal
 - a) Explain with examples how health financing can influence universal health coverage
 - b) Describe 2 mechanisms or initiatives that can improve access to health care for poor households in Kenya

KINARAH.D 

REVISION

(a) Health financing influence universal health coverage in the following ways. [10 marks]

[Derived from health policy and principle of universal health care]

- (i) Promote equity in access to health services - those who need the services should get them, not only those who can pay for them;
- (ii) Ensuring quality of health services is good enough to improve the health of those receiving services – adequate financing is necessary to procure necessary inputs, e.g. drugs, equipment and other medical supplies, salaries.
- (iii) Prevent financial hardship and catastrophic expenditure (financial-risk protection - ensuring that the cost of using care does not put people at risk of financial hardship.

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(b) Mechanisms or initiatives that can improve access to health care for poor households in Kenya. [10 marks]

[Describe any 2 mechanisms]

Addressing those that cannot afford to pay health insurance or medical fees:

- (i) Pre-payment schemes
- (ii) Subsidise health insurance
- (iii) Subsidised fees – health card, waivers/exemptions
- (iv) Free health services
- (v) Pooling sources of funds – tax revenues, insurance

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19 / 49



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Assignment

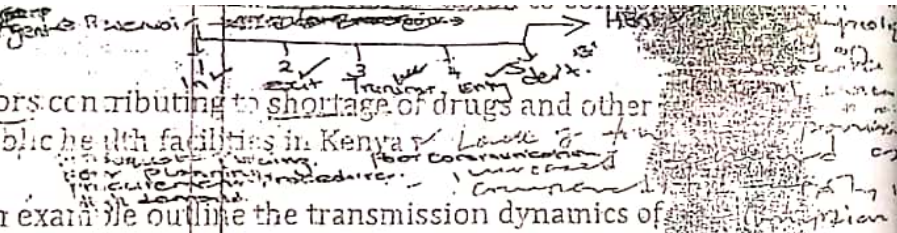
Identify staffing and infrastructure requirement for all levels of health care service in Kenya.

Describe health services provided at the different levels of health care.

Reading Materials:

1. Kenya Health Policy 2014- 30 <http://docplayer.net/9155467-Kenya-health-policy-2014-2030-towards-attaining-the-highest-standard-of-health.html>
2. MOH/GOK: Norms and Standards for Health Service Delivery in Kenya
3. Republic of Kenya. Kenya Constitution 2010
4. MOH/GOK: Community Strategy for Level One Health Care in Kenya

communicable disease



infection
transmission
cycle

- 1. Briefly outline five factors contributing to shortage of drugs and other essential supplies in public health facilities in Kenya
- 2. Using yellow fever as an example outline the transmission dynamics of

Case 10
Epidemiology
Epidemiology

10. As the DMOH of Kariaini Sub-district Hospital, your staff have reported a sudden rise in occurrence of severe diarrhoea among under-fives. Twenty cases were admitted in the past two weeks, 10 were referred to Kiambu District Hospital while ten were treated and discharged.

Using skills and experiences gained from community health practice:

- a) Draw a plan of community diagnosis to identify possible underlying causes of this problem.
- b) List five key steps you would advise the community to follow in order to prevent possible recurrence of the problem.

- Water treatment
 - Personal hygiene.
 - Handwashing practices
 - Proper food handling.
 - Improved sanitation.
- ???

Exploration
Defining the
study tools
Preparation
Training
Actual data
collection
Data analysis
Interpretation
Feedback

DATE

12. Explain why children who are sick with infections are more at risk of being malnourished. Dx - Anorexia, ↑ metabolism, ↓ Absn. ↓ resistance → under nutrition

Low appetite malabsorption → Wt loss, Stunted growth
Dx ←

13. "Management is a universal, creative and social process. It is an Art and a Science. Discuss this statement using appropriate examples.

Behaviour change

① Awareness of behaviour consistency
↓
in problem